



JUBILANT RADIOPHARMA | OUR COMPANY RESPONSE TO COVID-19

Jubilant Radiopharma is committed to the health and safety of our customers, their patients and to our valued employees. We understand that the increasing spread of the coronavirus (COVID-19) is concerning to everyone and we want to stress that we are closely monitoring this ever changing situation and taking all necessary preventive measures and precautions possible. We want to share with you some of the actions we have put in place over the past several weeks to address the situation.

In addition to our normal, high standards of sterile operating procedures, our manufacturing sites and radiopharmacies are taking additional precautionary steps to reduce the spread of this virus:

- We have increased our schedule for sanitizing commonly touched surfaces across all our facilities.
- We are enforcing hygiene guidance, as outlined by the Centers for Disease Control and Prevention (CDC), for ALL team members including, but not limited to, office staff, couriers, technicians and pharmacists.
- We have mandated that all employees who have cold or flu-like symptoms stay home and seek medical assistance, as prescribed by the CDC.
- We have restricted travel across the company.
- We are stressing social distancing for those employees that need to be physically present in our facilities.
- For those employees that have the ability to work remotely, we have implemented a work from home policy.

We understand our customers are trying to limit the number of non-essential personnel coming through their doors so that they can provide the best uninterrupted medical care to their patients. To assist our customers, we have mandated the following:

- We have instructed our customer facing teams to limit their interactions with customers to phone, email or video conferencing services.
- We have canceled the majority of customer events and/or have placed a restriction on the number of people in attendance at both internal and external meetings.
- For our personnel who need to deliver products to customer sites, we have developed new safety protocols and have asked them to follow any new delivery/visitor policies that may be unique and newly implemented at our customer sites.

A Jubilant Pharma Company

OUR VALUES



Jubilant Radiopharma

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Maintaining continuity of supply is always a priority for us. Ensuring there is adequate supply of materials will be crucial during this time period as travel restrictions may impact many supply chains across the globe. We already have redundancy supply protocols built for many of our products. In addition, our supply chain team is:

- Working with our global suppliers to ensure adequate supply of materials to mitigate supply chain interruptions.
- Buying additional inventories where applicable.
- Our customer services teams will start routinely reconfirming customer orders for 2-week periods understanding that your patient procedure schedules may be impacted.

This situation is very fluid and every day we learn something new. We will continue to provide our teams and our customers with the most current information on best practices and procedures as they become available, because at Jubilant Radiopharma we feel knowledge is the best precaution. We encourage all our customers and team members to visit the following sites for the most current information:

- Centers for Disease Control and Prevention: www.cdc.gov
- World Health Organization: www.who.int/emergencies/diseases/novel-coronavirus-2019
- United States of America Government: www.usa.gov/coronavirus
- Canadian Government: canada.ca/en/public-health/services/diseases/coronavirus-disease-covid-19.html
- Health Canada: www.canada.ca/en/health-canada.html

Please be assured that we are working tirelessly each and every day to mitigate the effects of this pandemic on our business. Our main priority is to continue to serve the needs of our customers and employees. We thank you for your continued support, and wish you and your families good health.

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